

ENGINEERED
ENVIRONMENTS
INC.

August 4, 2009

Comprehensive Business Systems
4801 S. University Drive
Suite 128
Davie, FL 33328

Gentlemen:

I just wanted to let you know how much we appreciate our relationship with Comprehensive Business Systems over the past 15 years. We feel that you've become our strategic partner rather than just our technology provider.

You've taken the time to become familiar with our goals and objectives. Your understanding of our business has enabled the creation of an IT plan that maximizes the return on our technology investment. Furthermore, our adherence to that plan allows you quickly resolve any issues we may have.

As you know, we previously tried having an internal IT manager. By comparison, he was unable to bring the depth of knowledge and experience we have found in dealing with your team. We also benefit from your experience with your other clients. We like that we have the flexibility to only pay for the support we need when we need it, whether it is from one or more consultants. As our outsourced IT department, you've been able to deliver more technology and support at far less cost than when we had an internal IT manager.

Thank you for always being responsive and having our best interests at heart!

Sincerely,



Paul A. Scott
CEO

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