



*QUALITY FIRST
SERVICE ALWAYS*

August 4, 2009

Comprehensive Business Systems
4801 S. University Drive
Suite 128
Davie, FL 33328

Gentlemen:

We would like to take the time to thank you for your great service.

Like any good relationship, the most important part of our relationship with Comprehensive Business Systems is trust. That trust comes from years of working with you.

Some of the things that set you apart from our previous IT consultants:

- You are part of our team
- You have never tried to sell us anything we didn't need.
- You are there when we need you
- You know what you are doing
- You worked with us to create an IT plan

I can honestly say that when it comes to our information systems we have "No Worries." Since you have taken control of our systems, we have had very few problems. When we do need something, your support is excellent. We are particularly pleased with your ability to fix problems remotely saving us both time and money. In fact, your high level of service actually costs less than our previous system providers.

Thanks again for becoming part of our team.

Sincerely,

A handwritten signature in blue ink that reads "Jerry Flint".

Jerry Flint
Vice President